

Internal Affairs Division

The Internal Affairs Division's primary responsibility is the processing of all complaints and maintaining staff control over the process on behalf of the Chief of Police. They conduct investigations into complaints of excessive force as well as other criminal and administrative violations. Complaints such as rudeness, harassment and other minor code of conduct violations are assigned back to the precinct or Division to be investigated.

Regarding the use of force by an officer, there is a distinction between excessive force and use of force in how it is investigated. Excessive force complaints are investigated by Internal Affairs where general uses of force are reviewed by the Use of Force Review Board. Another distinction between the two is that excessive force complaints are only generated by an actual complaint by a citizen or a Departmental employee, whereas general uses of force involve a mandated self-reporting process, which is outlined in the Department's General Orders.