



# CITY OF RICHMOND

## INTRACITY CORRESPONDENCE

**SUBJECT: 2020 ANALYSIS OF INTERNAL AFFAIRS INVESTIGATIONS**

### ISSUE

This document contains an analysis of complaints that were received and investigations conducted by the Internal Affairs Division in 2020.

### DISCUSSION

In 2020, the Internal Affairs Division received a total of eighty-four (84) complaints/investigations, all of which were formal complaints; there were zero (0) informal complaints. As the table below shows there was a 23% decrease in the overall number of complaints/investigations received in 2020 compared to 2019. During the same period the number of informal complaints/investigations decreased 100% while there was a 21% decrease in formal complaints/investigations.

#### 2019/2020 Comparison

Year	Formal Complaints	Informal Complaints	Total
2019	107	2	109
2020	84	0	84
% Change	-21%	-100%	-23%

As noted below there was a decrease in the number of citizen generated complaints/investigations and a slight increase in departmental generated complaints/investigations.

#### 2019/2020 Comparison

Year	Citizen Complaints	Dept. Generated Complaints/Investigations	Total
2019	52	57	109
2020	26	58	84
% Change	-50%	2%	-23%

In 2020, the Internal Affairs Division investigated seventy-four (74) complaints involving allegations of serious misconduct compared to seventy-one (71) in 2019. The other service areas investigated ten (10) complaints. A total of twenty-six (26) complaints were received from citizens while the Department initiated fifty-eight (58) investigations.

**Complaint Analysis for 2020**

Year	Fact Finding	IA Criminal	Excessive Force	IA Imp Action	IA Pub Integrity	Informal	Serv Imp Action	Totals
2019	31	12	7	19	0	2	38	109
2020	29	2	10	33	0	0	10	84

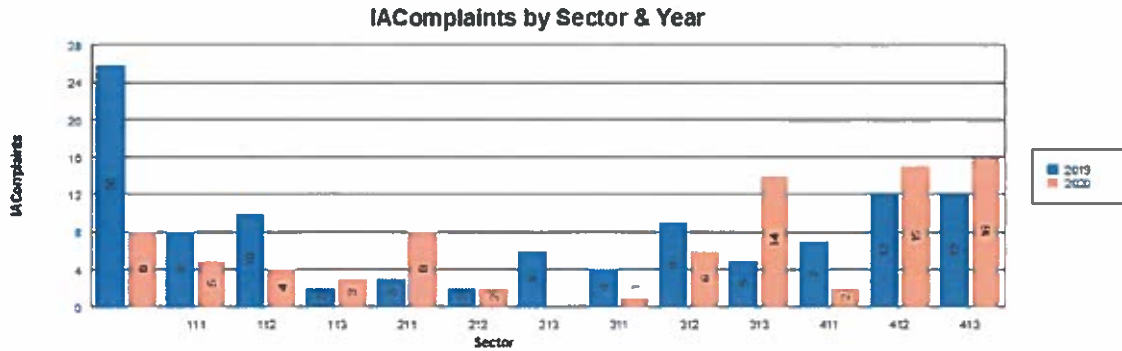
The below table is a comparison of investigative findings for 2019 and 2020.

FINDING	2019		2020	
	#	%	#	%
Exonerated	12	11	2	2
Exonerated Other Violation	2	2	0	0
Improper Action	4	4	4	5
No Further Action*	4	4	1	1
No Improper Action	13	12	9	11
No Improper/Other Viol	1	1	1	1
Not Substantiated Other Viol.	0	0	1	1
Not Substantiated	2	2	1	1
Open - IA	0	0	26	31
Open-Services	0	0	3	4
Substantiated	60	55	30	36
Unfounded	4	4	5	6
Withdrawn*	7	6	1	1
Total	109		84	

## Complaint Analysis for 2020

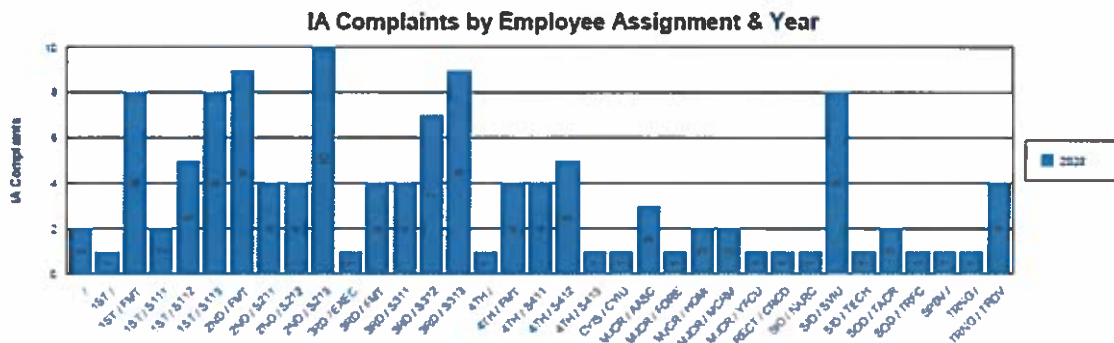
The attached charts break down complaint/investigations by several categories:

### Complaints by Sector:



- The first two columns for 2019 (26) and 2020 (8) shown in the above chart did not list a sector because an address was unknown or the incident occurred in another jurisdiction.
- In 2019, Sector 412 and Sector 413 tied for the highest number of incidents with twelve (12) each in the year. In 2020, Sector 413 had the highest number of incidents with sixteen (16), followed closely behind by 412 (15) and 313 (14) in the year. The fewest number of incidents in 2019 were in Sector 113 and Sector 212 with two (2) each. The fewest number of incidents for 2020 occurred in Sectors 311 with one (1).
- The number of incidents in each sector reflects all incidents, including those against specialized unit officers and off duty officers that occurred in those sectors. In addition, all incidents taking place at headquarters appear in Sector 413. It should also be noted that the geographical footprint of the civil unrest in 2020 correlated with the highest numbers of complaints shown in Sectors 313, 412 and 413.

### Complaints by Employee Assignment:

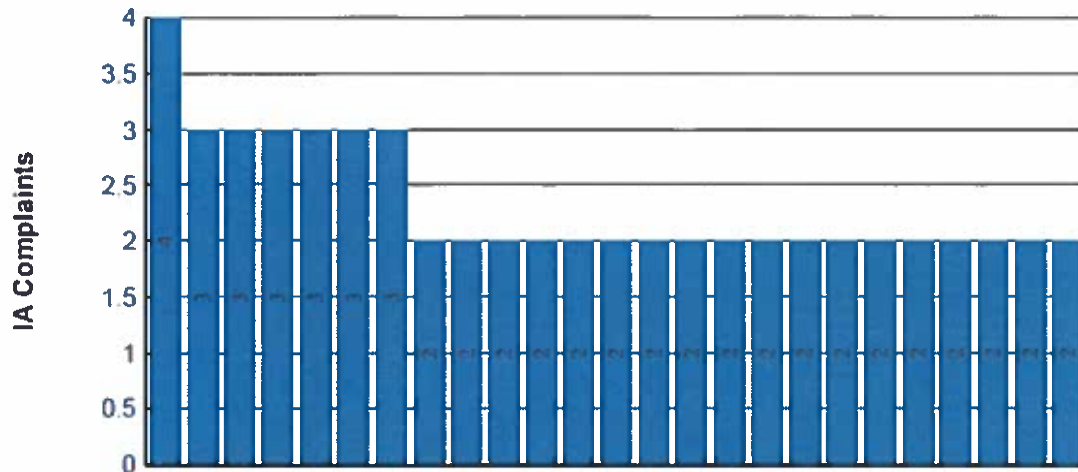


- This graph indicates that employees assigned to 2<sup>nd</sup>/Sector 213 were subject to investigations the most in 2020 with ten (10). In 2019 4<sup>th</sup>/Sector 411 officers were subjects in investigations the most often with fourteen (14).

## Complaint Analysis for 2020

### Complaints by Employee:

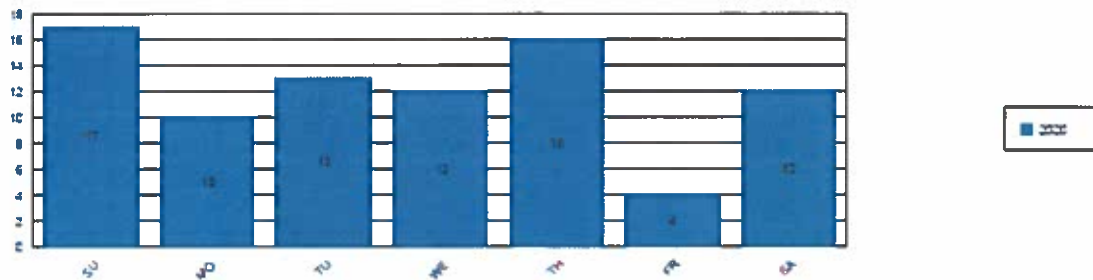
#### IA Complaints by Employee (Top 25)



- This graph reflects the twenty-five (25) officers with the most complaints/investigations in 2020. In 2020 there was one (1) officer with four (4) complaints/investigations and six (6) officers each with three (3) complaints/investigations. In 2019 there were four (4) officers with three (3) complaints/investigations and twenty (20) officers each with two (2).

### Complaints by Day of Week:

#### IA Complaints by Day of Week



- This graph reflects the day of the week in which the incidents took place. In 2020, Sundays had the highest number (17) followed by Thursdays (16) and Tuesdays (13). In 2019, Saturdays had the highest number (19) followed by Sundays (18).

## CONCLUSION

There was a 23% decrease in the number of complaints/investigations received and investigated by the Internal Affairs Division (84) in 2020 compared to 2019 (109).

## **Complaint Analysis for 2020**

### **ATTACHMENTS:**

- Attachment 1 – Internal Affairs Comparison Report for 2020
- Attachment 2 – Internal Affairs Comparison Report for 2019
- Attachment 3 – Complaints by Officer Report for 2020
- Attachment 4 – Complaints by Officer Report for 2019
- Attachment 5 – Complaints by Officer Report – 2019 and 2020